

## A Guide to Repairing Glazed Titanium-Steel Products

Bette products are manufactured from glazed titanium-steel. The enamelling process involves coating the product with a glass based mixture (enamel). The product then goes into a very high temperature kiln to bond the enamel coating to the titanium-steel surface. Bette products boast the best and most attractive enamel surface which is manufactured utilising ultra-modern methods.

Whilst rare, when an item is dropped into the bath or the bath comes into contact with a hard surface on the underside, impact damage can occur, and this can appear as chips in the enamel surface.

In most cases it is possible to repair this damage, using various methods which are described below, along with a list of useful contacts:

### Re-enamelling

Some companies offer a re-enamelling service. This involves the bath being re-coated with enamel. In order to carry out this process, the bath must be removed, as baking at high temperatures is required to re-create an enamelled surface. Any company that is offering to re-enamel a bath in situ should be avoided, as it is impossible to re-enamel without using the high heat process.

### Resurfacing

Resurfacing can be carried out on a fitted product. This is not the same as re-enamelling, but instead involves coating the whole surface with paint like substance. This is not as durable as enamel, but provides a cheaper and easier option of improving the entire surface of the product.

### Repair

Many of the companies that offer re-surfacing will also offer a chip repair surface. The area of damage is treated and the same paint like substance used for product resurfacing is applied to the damaged area. Again, this is not the same as enamelling but provides a cosmetically appealing solution to a chipped or damaged product.

### DIY Repair

Several companies offer DIY repair kits. This is the same paint like substance, available in a kit, for use at home. We have only carried out testing on our own touch up paint called Remalle. While this provides an easy quick fix to the damage or chip, it is a temporary measure and we would advise seeking professional advice in the long term.

## Contacts

- Vitreous Enamel Association  
Telephone: 01543 450596  
Website: [www.vea.org.uk](http://www.vea.org.uk)

For more information on the care and or repair of enamelled baths, or if you would like a list of reputable repairers in your area.

- Magicman  
Tel: 0845 458 1010  
Website: [www.magicman.co.uk](http://www.magicman.co.uk)
- The Bath Business  
Tel: 07967 333 030  
Webstie: [www.thebathbusiness.co.uk](http://www.thebathbusiness.co.uk)

## Product Information

All Bette products, unless otherwise specified, are manufactured in Alpine White, which is a standard industry colour. Please contact us for further information if you have a coloured bath or shower tray which you wish to repair.

We hope that you find the above information useful, however if you require any further information, please do not hesitate to contact us as below.