

# HERITAGE<sup>®</sup>

## BATHROOMS

### Dawlish Tap Range Installation Instructions and User Guide

#### **Models covered:**

Basin Taps

TDCC00 / TDCG00 / TDCN00

Short Nose Basin Taps

TDCCS00 / TDCGS00/TDCNS00

Bath Taps

TDCC01 / TDCG01/TDCN01

Bath Filler

TDCC072 / TDCG072/TDCN07

Bath Shower Mixer

TDCC02 / TDCG02/TDCN02

Please keep this booklet for future reference.

Installer: when you have read these instructions please ensure you leave them with the user.

# Contents

When you buy a Heritage product, you can be confident that it not only features a beautiful, distinctive, classic design, but that it has also been made to the very highest quality standards. To ensure that it works to its full potential, it needs to be fitted correctly.

These fitting instructions have been created to give you all of the information you need and, if you need any further help, please do not hesitate to give us a call on **0330 026 8503**.

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## Safety Note



- Please read these instructions & retain for future use. All products manufactured & supplied by Heritage are safe, provided they are installed correctly, used correctly, and receive regular maintenance in accordance with these instructions.
- **If you are in any doubt about your ability to install this product safely you must employ the services of an experienced, qualified plumber.**



Before starting any installation project please consider the following:

- Prior to drilling into walls, check there are no hidden electrical wires or cables or water supply pipes with the aid of an electrical detector.
- If you use power tools do not forget:
  - Wear eye protection.
  - Unplug equipment after use.
- This product must not be modified in any way as this will invalidate the guarantee.
- These fittings need to be installed in accordance with and meet the requirements of the Water Supply (Water Fittings) Regulations 1999 and Scottish Byelaws 2004.

## General Specifications

| Operating pressure range (bar) | Min | Max     |
|--------------------------------|-----|---------|
| 1/2" Basin Taps                |     | 0.1 5.0 |
| 3/4" Bath Taps                 |     | 0.2 5.0 |
| Bath Filler                    |     | 0.2 5.0 |
| Bath Shower Mixer              |     | 0.2 5.0 |

Maximum Static Pressure – 10.0 bar

**NOTE:-** Nominally equal (balanced) inlet supply pressures are recommended for optimum Performance of mixer taps.

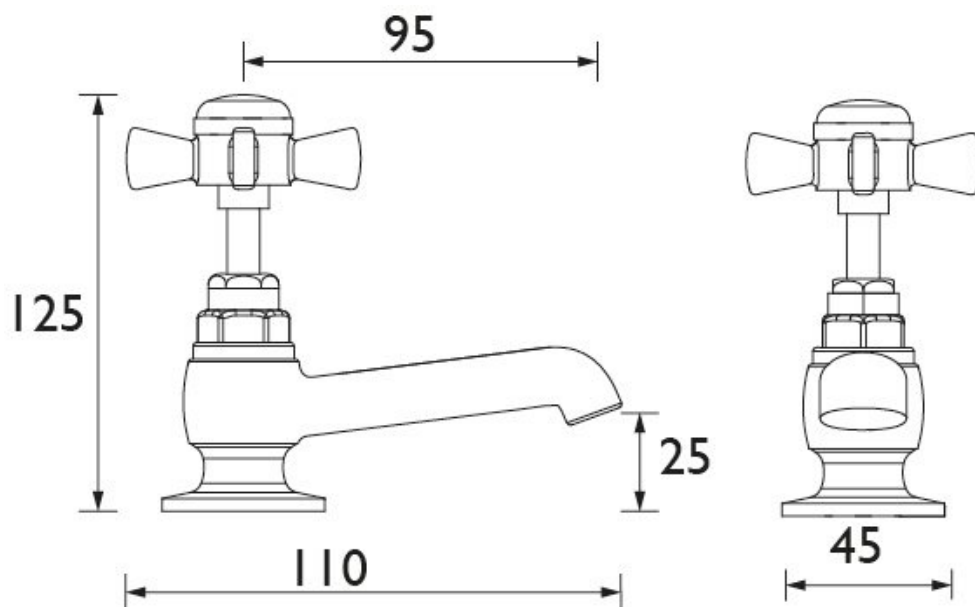
All products manufactured and supplied by Heritage Bathrooms are safe to use provided that they are installed, operated and receive regular maintenance in accordance with these instructions. This product needs to be installed in accordance with, and meet the requirements of the Water Supply (Water Fittings) Regulations 1999 and current by-laws. For full Installation Requirements & Notes (IRN) please visit [wras.co.uk/directory](http://wras.co.uk/directory).

Isolation valves must be fitted to the inlet water supplies to ensure ease of future maintenance. Before installing this product the water supply must be thoroughly flushed in order to remove any swarf, solder etc. This product must not be modified in any way as this will invalidate the guarantee. Full access must be made available for future maintenance/servicing purposes. If in doubt, contact a registered plumber or your Local Water Authority or the Secretary of the Institute of Plumbing, address as follows:-

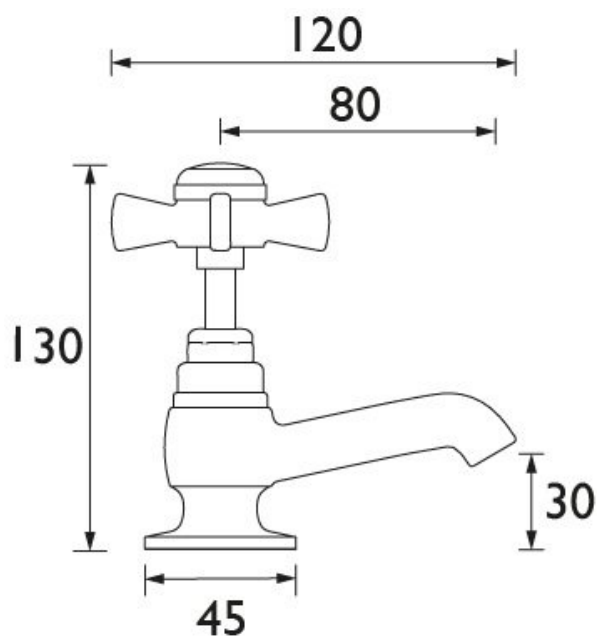
The Institute of Plumbing,  
64 Station Lane,  
Hornchurch,  
Essex,  
RM12 6NB,  
Tel: 01708 472791



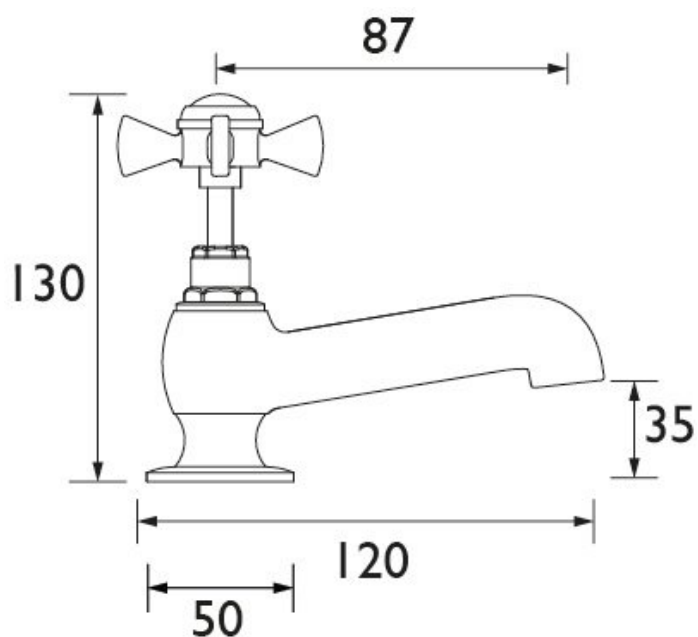
## Dimensions



Basin Taps (TDCC00/TDCG00/TDCN00)



Short Nose Basin Taps  
(TDCCS00/TDCGS00/TDCNS00)

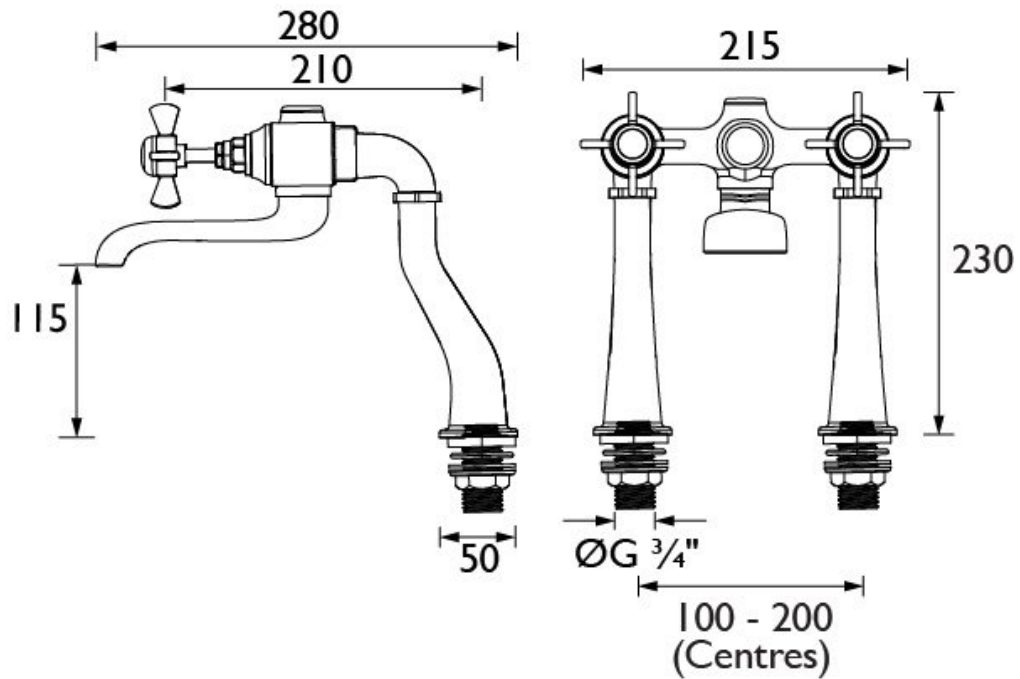


Bath Taps (TDCC01/TDCG01/TDCN01)

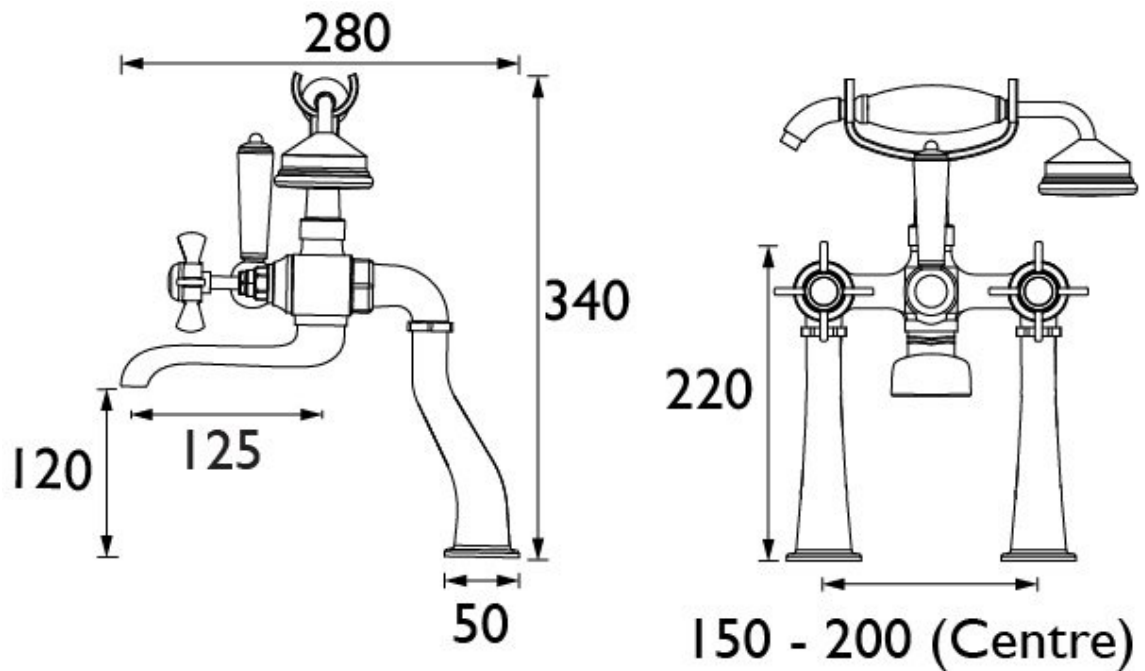




## Dimensions Cont.



Bath Filler (TDCC072/TDCG072/TDCN07)



Bath Shower Mixer (TDCC02/TDCG02/TDCN02)

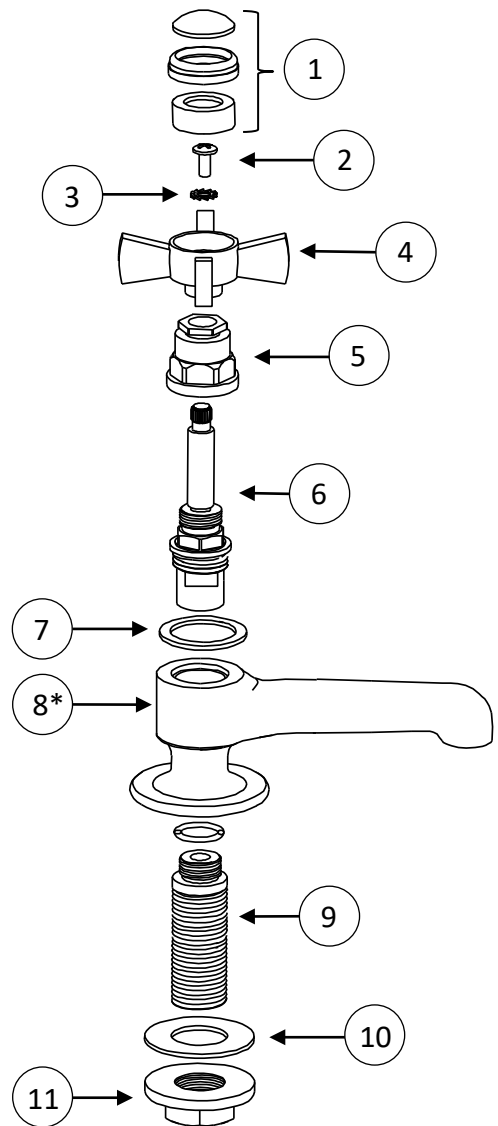


## Installation – Basin / Bath Taps

1. Identify all components are present prior to starting installation.
2. Using the washer (10) and backnuts (11) secure the taps to the basin by tightening the backnuts onto the pre-fitted threaded tails (9). A suitable spanner may be required to fully tighten the backnuts (11).
3. Connect the hot and cold water supplies to the connecting pipes
4. Turn on the water and fully open the mixer, allowing it to run for a few minutes and check all joints and connections for any leaks.

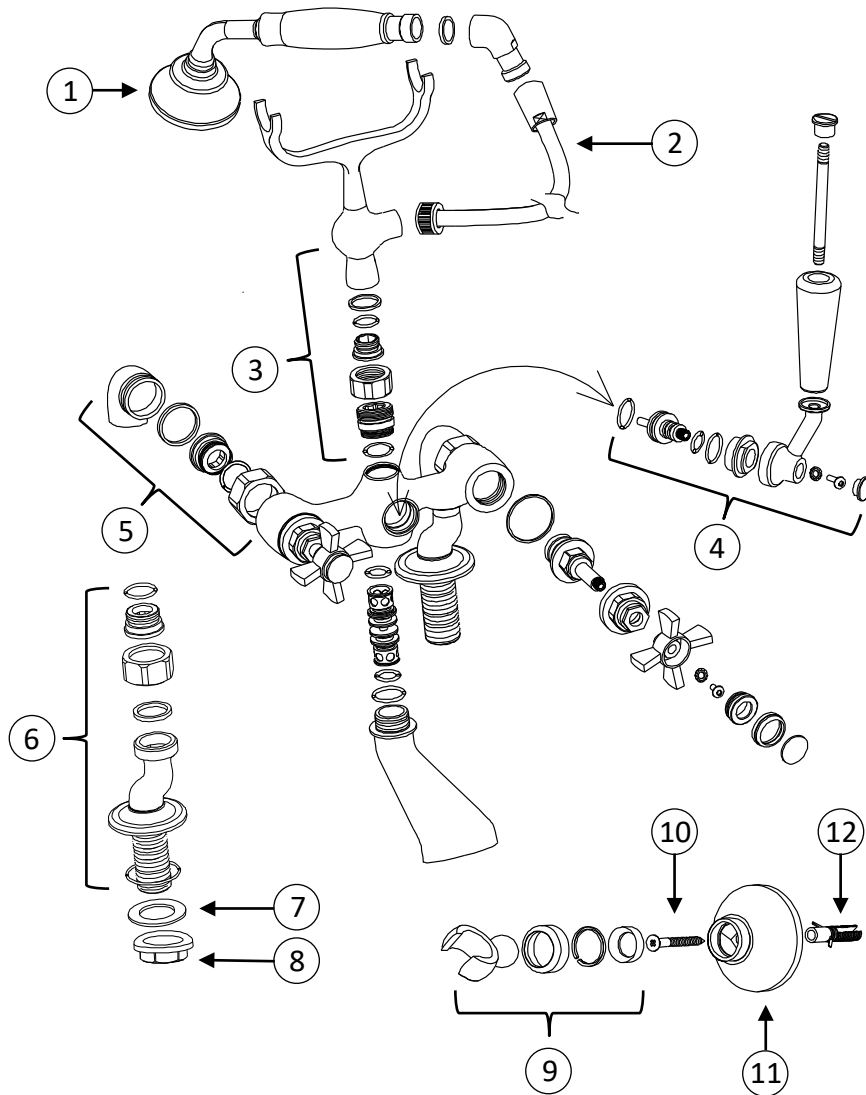
|     |               |    |
|-----|---------------|----|
| 1.  | Indice        | x2 |
| 2.  | Handle Screw  | x2 |
| 3.  | Metal Washer  | x2 |
| 4.  | Handle        | x2 |
| 5.  | Shroud        | x2 |
| 6.  | Valve         | x2 |
| 7.  | Washer        | x2 |
| 8.  | Tap Body*     | x2 |
| 9.  | Threaded Tail | x2 |
| 10. | Washer        | x2 |
| 11. | Backnut       | x2 |

\*Tap body shown is for illustration purposes only. The installation process applies to all models listed for this booklet





## Installation – Bath Filler / Bath Shower Mixer



|    |                   |    |     |                |    |
|----|-------------------|----|-----|----------------|----|
| 1. | Handset           | x1 | 7.  | Washer         | x2 |
| 2. | Hose              | x1 | 8.  | Backnut        | x2 |
| 3. | Cradle Assembly   | x1 | 9.  | Handset Holder | x1 |
| 4. | Diverter Assembly | x1 | 10. | Screw          | x1 |
| 5. | Elbow Assembly    | x2 | 11. | Shroud         | x1 |
| 6. | Pillar Assembly   | x2 | 12. | Rawl Plug      | x1 |



## Installation – Bath Filler / Bath Shower Mixer Cont.

\* Bath shower mixer only

1. Identify all components are present prior to starting installation.
2. Connect the elbow assembly (5) to the tap body, then connect the pillar assembly (6) to the elbow (5).
3. Using the washer (7) and backnuts (8) secure the pillars to the bath by tightening the backnuts onto the pre-fitted threaded tails. A suitable spanner may be required to fully tighten the backnuts (8).
4. \* Attach the cradle assembly (3) to the tap body, again ensuring the washers are correctly placed.
5. \* Fit the handset (1) to the shower hose (2) and connect the hose to the outlet on the cradle.
6. Connect the hot and cold water supplies.
7. Turn on the water and fully open the mixer, allowing it to run for a few minutes and check all joints and connections for any leaks.
8. \* To fit the wall bracket, ensure firstly that the position will allow the handset to comfortably reach it when attached to the 1.5m hose. Mark out and drill the hole to suit the rawl plug (12). Using the screw (10), fit the shroud (11) to the wall and assemble the remaining components as shown in the diagram.

## Wall Mount Installation

To wall mount this product, unscrew the elbows from the body and screw the legs directly into the rear inlets of the tap body.

**NOTE:** This will alter how far out the product will sit proud of the wall. Care must be taken when attaching the product, Please do not place weight on this product when fitting as a wall mounted option.





## **Maintenance**

### **General Cleaning**

Heritage products are made from premium materials, with hand polishing, PVD, EPD and electroplated finishes.

Your product should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toiletries etc. should be rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid leaving cloths on surfaces.

We advise that your fitting is regularly serviced in hard water areas to maintain optimum performance.

### **Cleaning the Showerhead - Bath Shower Mixer**

The hardness of the water in your area will determine how often you should clean your showerhead. Build up of scale in particularly hard water areas combined with constant use means you may need to clean your shower head once a week. To ensure continued performance the shower head needs to be regularly de-scaled. If de-scaling products are used, rinse thoroughly with clean water after use to prevent damage.



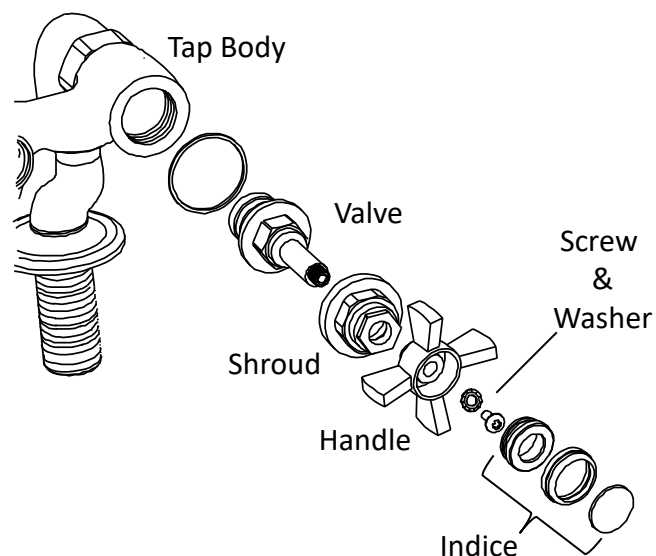
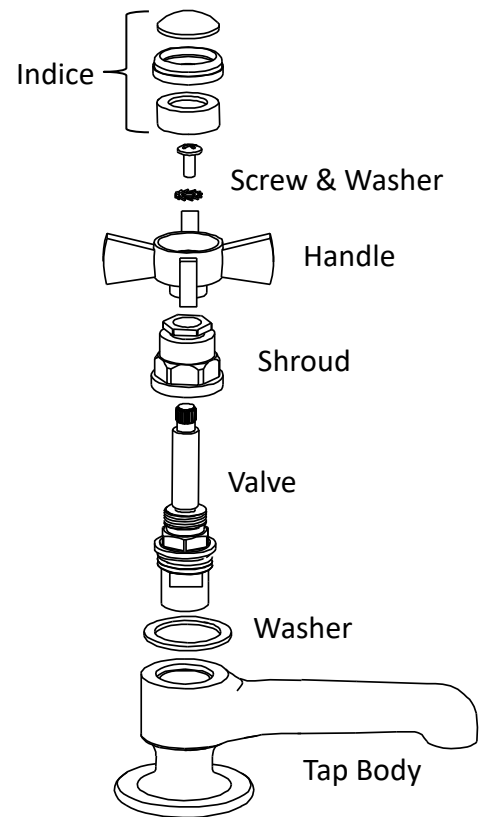
## Maintenance Cont.

### Replacing the Valves

If your fitting begins to leak the following should be carried out;

Isolate both hot and cold water supplies to the tap by either:

- Turning the water supply off at the mains stopcock or
  - Turning off the isolation valves to the tap.
1. Unscrew the indice, to reveal the screw and washer and proceed to remove these with a suitable screwdriver.
  2. Remove the handle and unscrew the shroud.
  3. Using a suitable spanner remove the valve.
  4. Replace the valves. Please visit [www.heritagebathrooms.com](http://www.heritagebathrooms.com) in order to find spare parts for this product
  5. Place the valve into the tap body, ensuring the washer is in the required position, and tighten the valve fully using a suitable spanner.
  6. Re-connect the shroud, handle and all other components.
  7. Turn on water supply and check for leaks.
  9. Contact our helpline should if problem persists.



## Troubleshooting

| Symptom                                                                     | Cause                                                                                                             | Remedy                                                                                                                   |
|-----------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------|
| No flow or poor flow rate.                                                  | Partially closed isolation valve.                                                                                 | Open isolation valve.                                                                                                    |
|                                                                             | Instantaneous water heater cycles on and off as flow rate or pressure is too low.                                 | Increase water flow rate or pressure through system.                                                                     |
|                                                                             | Head of water is below the minimum distance required.                                                             | Refer to specification for minimum distance required.                                                                    |
|                                                                             | Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes. | Do not use other water outlets when using the taps.                                                                      |
|                                                                             | Airlock or partial blockage in the supply pipework.                                                               | Flush through pipework to ensure removal of debris and any airlocks. Airlock or partial blockage in the supply pipework. |
| Water dripping for a few seconds after the tap has been turned off.         | This is normal for a short time after using the taps.                                                             | This is caused by residual water tension, the build up of water in the tap body                                          |
|                                                                             | If water continues to drip, possibly due to the ceramic disc valves.                                              | Remove valves and clean, refer to 'Maintenance' section before starting any maintenance.                                 |
| Constant dripping / leaking when the tap is not in use.                     | Cartridge / Valve not fully shutting off.                                                                         | Service fitting and replace cartridge / valve. Refer to maintenance section on page 06.                                  |
| Fitting does not turn on.                                                   | Closed isolation valve.                                                                                           | Open isolation valve.                                                                                                    |
|                                                                             | Closed stop or service valve.                                                                                     | Open stop or service valve.                                                                                              |
| Water does not come out of the showerhead when using the bath shower mixer. | Diverter mechanism not fully open.                                                                                | Open the diverter mechanism fully.                                                                                       |
|                                                                             | Mains water supply turned off.                                                                                    | Turn on mains water supply.                                                                                              |





## Heritage Bathrooms Guarantee

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# GUARANTEE

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The confidence we have in the quality of our products and services enables us to offer a free peace-of-mind product guarantee from 2 years up to a lifetime guarantee against any manufacturing faults, with proof of purchase. In addition, our attentive customer service team are available to help solve any problems which may arise quickly and effectively so you can enjoy your bathroom.

To see the specific guarantee for this product, scan the QR Code or visit the following URL:

<https://www.heritagebathrooms.com/service-centre/guarantee>



## Notes

Please use this space to add any notes which you or your installer may have regarding the plumbing, installation, and/or servicing of this product:





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# HERITAGE<sup>®</sup>

## BATHROOMS

We love to see how Heritage products are used so please keep in touch and share pictures of your new bathroom with us.



@heritagebathrooms

**If you have any queries, our dedicated customer service teams and products experts are available to help.**

**Email us** [enquire@heritagebathrooms.com](mailto:enquire@heritagebathrooms.com)

**Call us** 0330 026 8503

**Website** [www.heritagebathrooms.com](http://www.heritagebathrooms.com)

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