



Imēx

Premiercast

Baths of Strength and Beauty

Aftercare Guide

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Dear Valued Customer,

Thank you for stepping into the world of Premiercast, a world of elegant design and meticulous attention to detail.

This guide has been created to help you with all aspects of aftercare. The information will ensure your bath looks immaculate and functions efficiently, despite its continued and everyday use.

If you have any further questions, please email technical@imexceramic.co.uk or call 01530 835598

Many thanks,

Imex Premiercast

Baths and acrylic bath panels

We recommend,

Always clean immediately after use to stop the build-up of dirt and limescale.

Use warm soapy water and rinse down with cold water, wiping down with any soft dry cloth.

A small amount of white vinegar can be used if there is a build-up of limescale.

Please do not...

Under no circumstance should you use household chemicals such as drain cleaners, hair dye, nail varnish remover, paint strippers, strong disinfectants, and household bleach. Some soap and shampoos can permanently discolour acrylic if allowed to pool undiluted for any length of time.

Do not have naked flames or cigarettes near your bath as they can burn and melt the acrylic.

Brass, Chrome, Aluminium, and Stainless Steel fittings

We recommend,

Clean all chrome surfaces immediately after use to stop a build-up of dirt and harmful limescale on your product.

Clean with a warm weak neutral washing up solution, rinse immediately with clean water and dry with a clean soft cloth.

The occasional use of a mild non abrasive bathroom limescale remover can be used, ensure to rinse off immediately with plenty of clean cold water. To remove a build-up of lime scale, we recommend to use a white vinegar solution.

Please do not...

Do not use products that contain abrasive chemicals to clean your brassware. This may cause the materials to corrode which inevitably will void the warranty on the product.

If you would like further advice on the recommended cleaning products to use, please contact our customer service team.

Do not scratch the finish as this can leave your product vulnerable to corrosion.

Guarantee information

Premiercast baths and panels, provided they have been installed, used and regularly maintained in accordance with our instructions are covered for 25 years.

Our guarantee applies to the original purchaser only and is non-transferable.

Should you raise a claim, the issue will be investigated. As part of the investigation we request that the following conditions be satisfied:

- Proof of purchase at the time of claim.
- The product has been maintained and cared for in compliance with our instructions (including regular and appropriate cleaning).
- If in our opinion the product has been modified, misused or accidentally damaged, we can accept no responsibility for failure.
- The opportunity to inspect the product in the installed condition.

Faulty items will be replaced with our nearest equivalent product.

This guarantee does not affect your statutory rights.

This guarantee is only applicable in the UK and Republic of Ireland.

Spare components

Should you require a spare component(s) for any of our products, please contact Imex Ceramic UK.

We carry a full and extensive range of spare parts and are normally able to offer same day dispatch (please allow 48hrs for delivery).

We do have a policy of replacing any damaged part with a spare part where possible. Complete exchanges will only be made if the damage is extensive or irreparable.



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