

General Cleaning

Bristan products are made from premium materials, with hand polishing and electroplated finishes.

Your taps or shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toiletries etc. should be rinsed off straight after use.

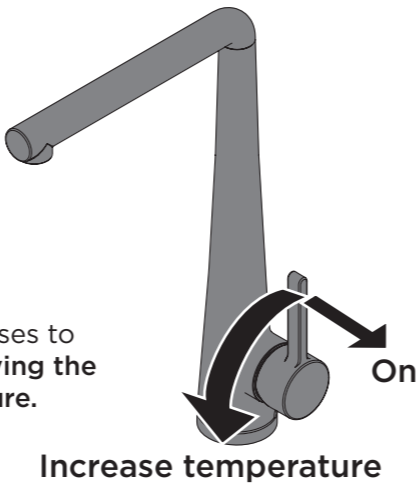
Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.

Operation - Eco-Start

Starting temperature is cold. The temperature will gradually rise the further the rotation of the handle.

Once the handle ceases to turn, it will be supplying the maximum temperature.



Maintenance - Cartridge Removal/ Replacement

1

IMPORTANT
Isolate the water supply before starting!

Remove the handle and shroud.

2.5 mm

2

Unscrew the retaining nut and remove cartridge.

3

Scan the QR Code and search for your product code to replace the cartridge for your tap.

4

Reverse the steps to replace the valves and handles.

5

Turn on the mains water supply, letting the water flow for a few minutes to flush through the system.

Alternative Installation for Surfaces Out of Tolerance/Extra Stability

1

Turn the hexagonal key anti-clockwise to remove the back nut from the EasyFit Base.

6.0 mm

2

Feed the base through the sink hole from the top.

3

REMEMBER
Make sure the base is centralised when viewed from the front of the tap.

Feed the Reinforcing Plate (if required) and Back nut up to the underside of the sink.

4

Turn the hexagonal key clockwise to secure the EasyFit Base.

6.0 mm

5

Proceed to Step 4 of the Installation Steps.

Troubleshooting

Symptom	Cause(s)	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Head of water is below the minimum distance required.	Refer to your specification for the minimum working pressure/ distance required
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework or hoses.	Flush through pipework to ensure removal of debris and any airlocks.
	Water supply failure	Investigate water supply. Check your plumbing and heating systems for any faults.
Water dripping from taps	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up of water in the tap body.
	If water continues to drip, possibly due to the ceramic disc valves/cartridge	Refer to the Maintenance section to replace the valves/ cartridge.
Taps do not turn on	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.

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A Masco Company

Maintenance - Cleaning/Replacing Outlet

1

Unscrew the aerator using M21.5 outlet key.

2

Remove the aerator from the spout. Clean and replace as necessary.

3

Secure the aerator. Turn on the mains water supply, letting the water flow for a few minutes to flush through the system.

At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

To start your free guarantee simply scan the QR code and register your product. Alternatively visit www.bristan.com/register.

For any other queries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

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