

General Cleaning

Bristan products are made from premium materials, with hand polished, PVD, EPD or electroplated finishes.

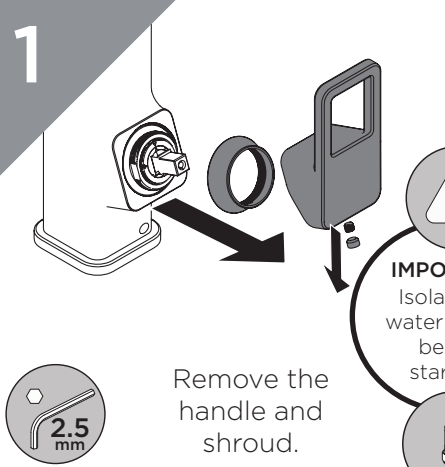
Your tap should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toothpaste, shampoos and shower gels can cause blemishes if not rinsed off straight after use.

Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

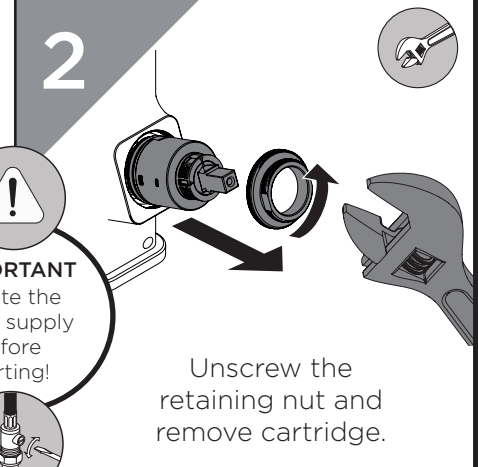
Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.

Maintenance - Replacing Cartridge


1



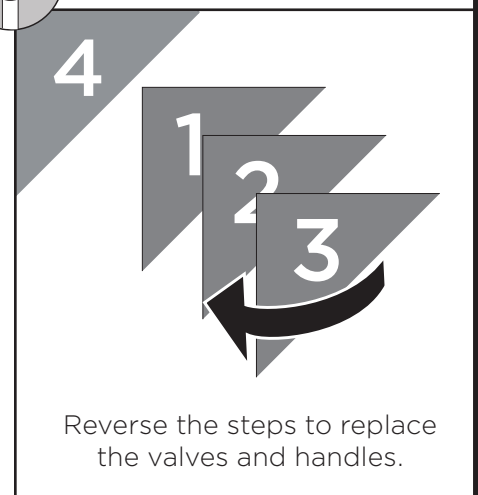
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IMPORTANT
Isolate the water supply before starting!

Remove the handle and shroud.

Unscrew the retaining nut and remove cartridge.

Visit www.bristan.com or scan the QR Code and search for your product code to replace the **valves/cartridge** for your tap.

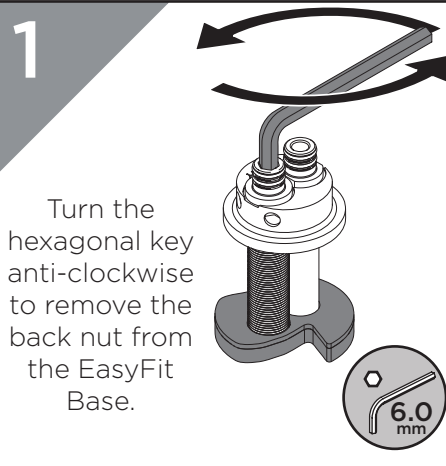
Reverse the steps to replace the valves and handles.

Troubleshooting

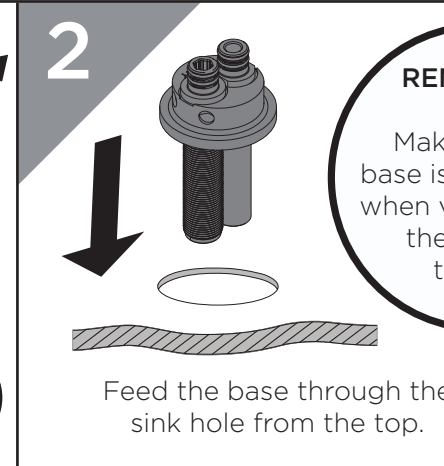
Symptom	Cause(s)	Remedy
No flow or low flow rate	Partially closed isolation valve.	Open isolation valve.
	Head of water is below the minimum distance required.	Refer to your the Specification for the minimum working pressure/distance required.
	Hot or cold water being drawn off elsewhere causing pressure changes or instantaneous boiler temperature changes.	Do not use other water outlets when using the taps.
	Airlock or partial blockage in the supply pipework or hoses.	Flush through pipework to ensure removal of debris and any airlocks.
	Water supply failure	Investigate water supply. Check your plumbing and heating systems for any faults.
Water dripping from taps	This is normal for a short time after using the taps.	This is caused by residual water tension, the build up of water in the tap body.
	If water continues to drip, possibly due to the ceramic disc valves/cartridge	Refer to the Maintenance section to replace the valves/cartridge.
Taps do not turn on	Closed isolation valve.	Open isolation valve.
	Mains water supply turned off.	Turn on mains water supply.
Wobbly Tap	Grub screws are not tight enough at the base	Ensure the grub screws are fully tightened against the base
	Extra security may be required depending on the surface the tap is fitted on to.	Refer to the Alternative Installation steps in order to fit the Reinforcing Plate.

Alternative Installation for Surfaces Out of Tolerance/Extra Stability

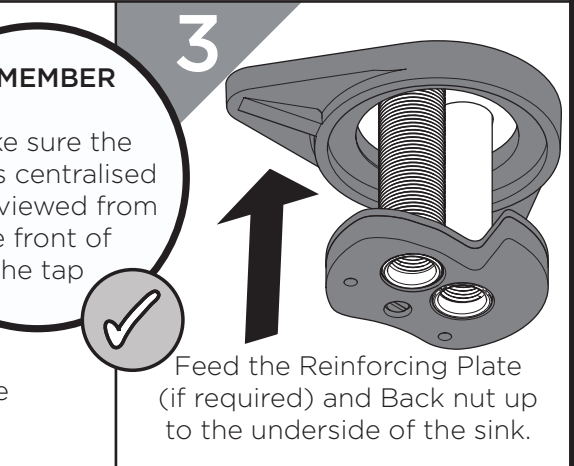
1



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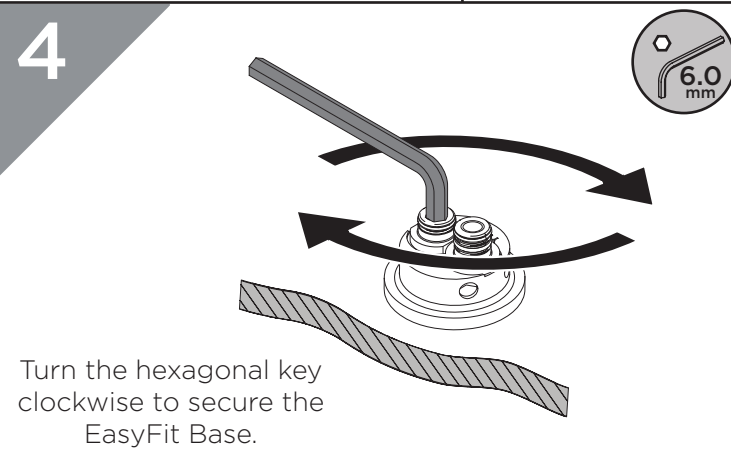
REMEMBER
Make sure the base is centralised when viewed from the front of the tap

Turn the hexagonal key anti-clockwise to remove the back nut from the EasyFit Base.

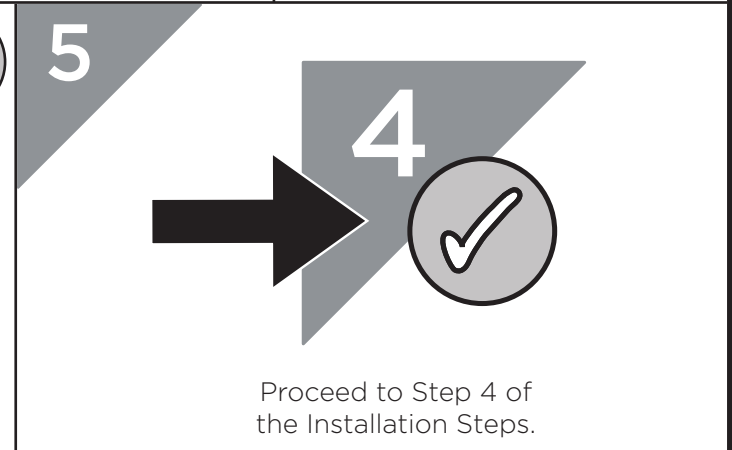
Feed the base through the sink hole from the top.

Feed the Reinforcing Plate (if required) and Back nut up to the underside of the sink.

4



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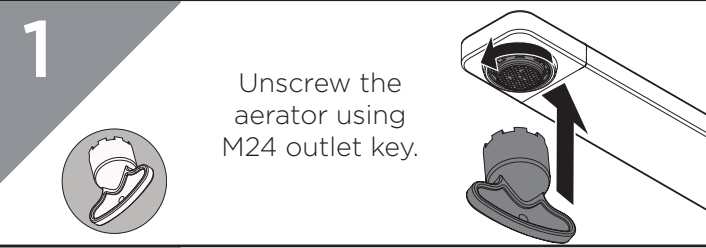


Turn the hexagonal key clockwise to secure the EasyFit Base.

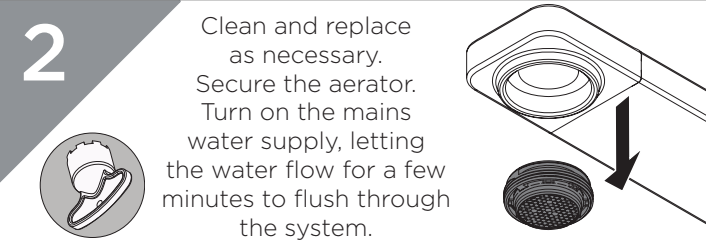
Proceed to Step 4 of the Installation Steps.

Maintenance - Cleaning/ Replacing Outlet

1



2



Unscrew the aerator using M24 outlet key.

Clean and replace as necessary. Secure the aerator. Turn on the mains water supply, letting the water flow for a few minutes to flush through the system.

Contact Us

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