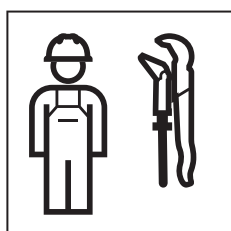


# INSTALLATION MANUAL



## Twyford Guarantee

At Twyford, we want to make things as easy as possible for our customers. That's why we design products that are easy to fit and use, and that are quality tested to make sure they won't let you down. It's also why we offer solid guarantees on all products, effective from the date of purchase, to give you peace of mind.

These Twyford rails are covered by a **2 years guarantee**.

### Guarantee Terms and Conditions

This guarantee is in addition to your statutory and other legal rights and is subject to the following conditions:

- The product was purchased within the United Kingdom or Republic of Ireland.
- The guarantee applies solely to the original purchaser with proof of purchase.
- The installation must allow ready access to all products for the purpose of inspection, maintenance or replacement.
- Repair under this guarantee does not extend the original expiry date. The guarantee on any replacement parts or products ends at the original expiry date.
- Any part found to be defective during the guarantee period will be replaced without charge, providing that the product has been installed in accordance with the instructions given in this guide and used as the manufacturer intended.

The guarantee does not cover damage or defects caused by:-

General wear and tear (including special non-chrome finishes) including:-

- incorrect installation
- repair using non-Twyford parts
- accidental or wilful misuse

The guarantee does not cover compensation for loss of use of the product or consequential loss of any kind.

In the interests of continuous product improvement, Twyford reserves the right to alter product specifications without notice.

The Twyford Product Guarantee does not affect your statutory rights as a consumer.

### Need help?

If this product does not function correctly when first used, contact **The Technical Department on 01926 516800**

where our expert team of advisors will be able to offer you help and advice.

### Problems during the guarantee period

In the unlikely event that you encounter any problems with the product during the guarantee period, contact **The Technical Department on 01926 516800** with your proof of purchase and we will work to resolve the problem quickly.

### Technical support hotline

(Tel: **01926 516800**) with access to fully trained advisors who can offer installation advice, talk you through quick maintenance checks, or recommend the best course of action to fix any problems with a product.

### Contact Us

For any queries please contact us or visit our website for further information:

Email: [enquiries@geberit.co.uk](mailto:enquiries@geberit.co.uk)

Website: [www.twyfordbathrooms.com](http://www.twyfordbathrooms.com)

Telephone: +44 (0) 1926 516800

## Electrical Safety

**For Stainless Steel rails when fitted into a wet area, please consult a qualified electrician to advise on latest earthing protection requirements in your area.**

## General Cleaning

Your fitting has a high quality finish and should be treated with care to preserve the visible surfaces. All finishes will degrade if not cleaned correctly. The only safe way to clean your product is to wipe with a soft damp cloth. Stains can be removed using washing up liquid.

All bathroom cleaning products (powders and liquids) will damage the surface of your fitting, even the non-scratch cleaners.

**Note:** Never use abrasive detergents or disinfectants or those containing alcohol, hydrochloric acid or phosphoric acid.